



Quality Policy

Patrolsec Ltd offers security services to the construction, healthcare, retail, residential, and leisure sectors. We are committed to delivering the highest levels of customer service while respecting our customers' involvement in improving their contracts with us. Our primary focus is on Mobile Patrol services.

We aim to expand our market share in the industry through diligent quality control and human resources development programs. Our goal is to provide a trained, disciplined, and professional workforce, motivated to deliver high-quality services to our customers.

Patrolsec Ltd is working towards accreditation by an accredited assessment body, aligning with BS.EN.ISO9001:2015 and BS7499, along with other relevant BS codes of practice. We also ensure that our workforce adheres to BS 7858 screening standards.

Quality management is a core aspect of our business, and this manual serves as a reference guide to our Quality Management System for all personnel. It outlines policies, processes, procedures, and work instructions, specifying the activities and responsibilities expected from individuals holding company appointments.

Our Managing Director sets the criteria and methods to ensure effective operation and control of processes. They are responsible for ensuring the availability of resources and information necessary for monitoring processes.

Patrolsec Ltd.'s Quality Policy is the framework for our management system quality objectives. We continually monitor, measure, and analyse our processes, taking necessary actions to achieve planned results and enhance their effectiveness.

Our organizational goals include ensuring that changes within our documented management system meet BS EN ISO 9001:2015 requirements, aligned with all relevant Standards, Codes of Practice, and Schedules as mandated by ACOPS and regulations. These changes are implemented methodically throughout the company.

Patrolsec Ltd. will make this Policy readily available to all stakeholders, shareholders, staff, and the general public upon request.



The Managing Director shall review this policy annually or following significant changes.

M. Naeem

Patrolsec Ltd.

Review date: 12/10/23